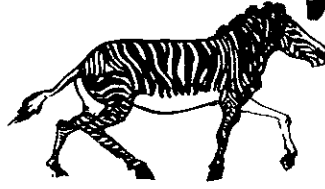


San Simeon Community Services District



Newsletter

October - December
2011

Message From Your General Manager

At the October 12th Board Meeting, APTwater Services was awarded a 2 year contract to maintain and operate the Wastewater Treatment Plant, Water Distribution System, District Streets and Lights, and District Office Community Services Business. For the past 6 months APTwater Staff has successfully improved the District's Facilities and Streets. The Community has overwhelmingly responded positively to the change to APTwater. San Simeon CSD and APTwater Staff are excited to focus their efforts on continued improvements that will exceed the Residents and District's needs.

We encourage you to report District street hazards, street light outages and any community services needs to their attention. You can reach the General Manager, Charles Grace at cgrace@aptwater.com, the Office Administrator, Renee Lundy at rlundy@aptwater.com and the Superintendent, Jerry Copeland at jcopeland@aptwater.com. In an endeavor to improve all levels of services to the San Simeon Community District, the APTwater Staff welcomes any suggestions from the residents. Their number one priority is your customer service needs.

Communicating with the Local Deputy

In cooperation with the new Sheriff's Administration and APTwater Staff, the District will be offering the San Simeon residents personalized time with the Sheriff's Office Representative, Sr. Deputy Todd Steeb. Currently the Sheriff's Office has an item on the agenda at the beginning of every District Board Meeting. During this time the Sheriff's Office updates the Community on past and current events. It also includes a public comment session so that the residents can communicate their needs and/or concerns to the Department. The Sheriff's Office and APTwater Staff realizes there are some situations where the public needs a more private session with the Sheriff's Office and don't have the means to get to their office. We also realize that some residents are uncomfortable with having a Deputy show up at their residence.

On a trial basis, Sr. Deputy Steeb will be at the Cavalier Ballroom at 5:30 pm prior to the monthly SSCSD board meetings in order to address any concerns in private that you do not want to discuss at a public setting. The SSCSD Office is also available to assist you with an appointment if this time does not fit your needs. If this time period is used wisely, future arrangements or alterations can be made to improve this service.

Unauthorized Mailbox Stuffing or Flyer Posting

There have been numerous complaints about flyers being stuffed in resident's mailboxes, flyers left on vehicles, and flyers posted on residents doors. The Postmaster has also received complaints regarding unauthorized articles in mailboxes. Per the United States Post Office Domestic Mail Manual section 3.1.3, "No part of a mail receptacle may be used to deliver any matter not bearing postage, including items or matter placed upon, supported by, attached to, hung from or inserted into a mail receptacle." Per Penal Codes 594pc (vandalism) and 602pc (trespassing), and other Federal and County Ordinances, you could be fined for posting flyers on your neighbors property without their permission.

In short, please do not put flyers in or on your neighbor's mailbox, post flyers on their doors or cars, or approach any home that has a no soliciting sign. If you have a problem please email us at info@sansimeoncsd.com. We will direct you to the proper authority on how to handle the situation. Please be kind to your neighbors and do not harass them.

District Late Fee Policy

We have had several questions regarding when late fee charges are applied. All payments are due by the 25th of the month at 6:00 pm as stated on your billing invoice. When the 25th falls on the weekend or a holiday, the payments are due the next business day by 8:30 AM. This means that when the District Clerk arrives at the office, all payments that are in the District's mail box are considered on time. **Any payments received after 8:30 AM are considered late.**

Mark Your Calendar

Next Board of Director's Meeting

*** November 17, 2011**

Cavalier Ballroom

5:30 pm Meet with the Deputy

6:00 pm Board Meeting

*** Please note date change**

